



TEXAS GENERAL LAND OFFICE
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PRESS RELEASE

Commissioner Buckingham Announces Customer Satisfaction Score of Over 99% for Texas State Veterans Cemeteries

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AUSTIN — Texas Land Commissioner and Veterans Land Board (VLB) Chairwoman Dawn Buckingham, M.D., announced that 99.03% of all respondents questioned through the Department of Veterans Affairs (VA) 2023 National Cemetery Administration State and Tribal Veterans Cemeteries Satisfaction Survey were satisfied with their overall experience at all four of the VLB's Texas State Veteran Cemeteries. This incredible metric reflects a steady upward trend, as Texas scored 97.48% in 2021 and 98.12% in 2022 in this area.

View the VA's Satisfaction Survey [here](#).

"Caring for our Veterans and their families is a top priority here in Texas, and that includes ensuring our Veterans are laid to rest with all of the respect and decorum these military heroes deserve," said Commissioner Buckingham. "This amazing milestone could not have been reached without the staff at all four of the VLB's State Veterans Cemeteries, and I thank them for their hard work. I look forward to working together with the new West Texas State Veterans Cemetery in Lubbock to continue this impeccable legacy of providing excellent service to Texas Veterans and their families."



Central Texas State Veterans Cemetery in Killeen

The Texas State Veterans Cemeteries received scores of over 97% in every category covered in Overall Satisfaction including, Quality of Service, Courteous Staff, Professional Staff, Cemetery Experience and Recommend Cemetery.

These remarkable accomplishments would not be possible without the wonderful staff at each of the VLB's Texas State Veterans Cemeteries:

- The City of Mission at the Rio Grande Valley SVC
- Nueces County at the Coastal Bend SVC
- The City of Abilene at the Texas SVC at Abilene
- Peak Performers at the Central Texas SVC

For more information about Texas State Veterans Cemeteries and benefits available to Veterans and their families, visit vlb.texas.gov/cemeteries.

The mission of the Texas State Veterans Cemeteries is to serve eligible Veterans and their families by providing high-quality support for committal services and perpetual care of the grounds and facilities for all who served our nation with distinction.